



Gateway

THE NEWSLETTER OF URBAN MINISTRIES OF DURHAM

Our Mission

To provide food, clothing, shelter, and supportive services to our neighbors in need.

Our Values

A welcoming, caring, and compassionate environment that affirms the dignity of our guests, volunteers, and staff.

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Community Café • Community Shelter
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Bread for the Journey

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Together, We Step Forward

Message from the Executive Director



ON A SPRING NIGHT in early April, Angela tucks her two children into bed and reads a bedtime story. It is a nightly ritual they have all come to cherish, even in a tightly packed 192-square-foot family room in the Community Shelter. It's 10 pm before the children finally fall asleep, but Angela's day is not done. She pulls out her laptop to continue studying for her final exam in biology. She is on the last leg of her journey toward completing her degree in medical office administration. Graduation day is May 15 and she is determined to make it.

Compared to what is behind her, the path ahead looks brighter. Angela left an unhealthy relationship, and unfortunately, with it went her primary means of transportation. For the past two years, she has studied and looked for full-time work while being a single mom of two children. She was evicted from her apartment in the summer of 2009 after she was unable to keep up with all of her expenses. Various church members

were helpful in providing temporary stays for her and her children after she became homeless, but she came to UMD, needing more stability for her family. She wants to take responsibility for providing a stable future for them all. A close family member in Massachusetts offered her the opportunity to move in, but after so many years of turmoil, she made the difficult decision to stay in Durham in order to

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Together, We Step Forward

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avoid changing her children's schools again and causing another disruption in their lives.

As she moves forward, Angela is beginning to see some of her plans come to fruition. In addition to graduation day, Angela is also looking forward to moving from the shelter into her own apartment. Working closely with UMD's Family Case Manager, she has been connected with the Re-Housing Team from Housing for New Hope that is now based in the UMD shelter. The re-housing program is a collaborative effort between Urban Ministries, Housing for New Hope, and the Department of Social Services that is funded by federal stimulus dollars. The program will help Angela obtain stable housing for her family and provide temporary financial support, while she looks for employment in her new field and continues to work toward the fulfillment of her dreams. When Angela and her children walk out of the UMD shelter, they will not go alone. A case manager from Housing for New Hope, along with her church members and family, will continue to walk alongside her as she moves forward to take the next steps in her journey.

Urban Ministries is a place where people land when they have come to a difficult place in the road. To some, the path ahead seems dark and foreboding, and they need someone to help shine a light. Some have lost their footing and sense of direction. Some have found themselves suddenly sideswiped with news of ill health, unemployment, loss, and trauma, and they need time to regroup and find a new direction to proceed. Some have been lost for years and have finally come to realize, there has got to be another way.

The vision of Urban Ministries is to meet people where they are, with affirmation, compassion, encourage-



ment, accountability, lack of judgment, and support. We help them get back on the road and headed in a direction that will be best for them. We are an emergency pit stop, not the end of the journey. Just as we walk alongside those who come seeking food, clothing, shelter, and supportive services, we work closely with a community of partner agencies that make up Durham's Continuum of Care Network for those who are homeless or at risk of homelessness. In January 2010, the annual Point In Time count reflected that there was a 26% rise in homelessness in Durham as a result of the downturn in the economy. This has only further strengthened UMD's resolve to fulfill our role as the vital point of entry and provider of emergency services that the continuum needs to operate effectively.

As UMD and each of the other partners in the continuum fulfill their role, together we can offer the complementary and coordinated services that are needed now more than ever—and that none of us would be able to provide on our own. Only through this team approach will we be able to empower people to move from the streets, to the shelters, from the shelters to transitional or permanent

To get through the hardest journey, we need take only one step at a time, but we must keep on stepping.

— Chinese Proverb

supported housing, and ultimately onto a more promising road toward independence and stability.

While UMD and the governmental and nonprofit agencies in the Homeless Continuum of Care Network share responsibilities to support our neighbors in need, you, as one of UMD's many supporters, share in this journey as well. You come alongside us as volunteers, as businesses, as donors of in-kind goods and financial resources, as communities of faith, and as friends. This newsletter is filled with stories of how we all **Share the Journey**... the burdens and the dreams, the lows and the highs, the times we are stuck, and the times when we celebrate and shout, "Full speed ahead!"

It is late at night at the UMD shelter. Tonight, someone is planning, working, dreaming, and praying about moving ahead. Many of us have experienced obstacles, challenges, hardship, and grief. We know how hard it can be to take the next step. Encouragement and inspiration from someone who cares and believes in you can make all the difference. While no one else can take that step for you, it is good to know we do not need to step alone.

Peace, Patrice

2010 Empty Bowls Sets a New Record!

IT WAS COLD OUTSIDE, but things definitely heated up in the Durham Armory on Friday, March 5 for the 4th Annual Empty Bowls benefit for the Community Café presented by MindWorks Multimedia. Over 550 UMD supporters turned out to enjoy gourmet soups, desserts, bread, and handcrafted pottery. Past attendees know that it is best to arrive early to choose your favorite piece of the beautiful pottery, generously made and donated by artisans from Clayworks, Claymakers, Durham Arts Council, and Carrboro Arts Centre.

Ticket sales were very strong this year. Over 90% of tickets were sold in advance, resulting in an early sell-out at the door. The event raised more than



\$28,000 for UMD's Community Café, which serves 500–600 meals a day. In a down economy, this demonstrates the true heart and compassion of the folks in Durham and surrounding areas.

Participating restaurants Blu Seafood & Bar, Nana's, Papa Mojo's Roadhouse, Revolution, Rue Cler, Watts Grocery,

The event raised more than \$28,000 for UMD's Community Café, which serves 500–600 meals a day.

Whole Foods, and UMD's own Community Café showcased their tastiest soup creations for the enjoyment of the crowd. Congratulations to Revolution, whose Chicken Masa Soup won both the Judges' and People's Choice Awards for Best Soup.

Thanks to the restaurants and the following supporters who helped make this our most successful Empty Bowls ever:

MAYOR BILL BELL, EMCEE

SOUP JUDGES

Summer Bicknell—Owner, Locopops

Ted Domville—Co-owner & Manager, Local Yogurt

Henry M. "Mickey" Michaux—NC House of Representatives

Tisha Powell—ABC11 News Anchor

The following financial and in-kind sponsors made it possible for 100% of ticket sales to directly benefit the Community Café. Thank You!

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BREAD, BEVERAGES, DESSERTS

Aries' Sweet Spot

Blue Coffee Café

Jeanne Chang

Dos Perros

Durham Coca-Cola Bottling Co.

Roxanne Hunt

Richard Morin

Parker & Otis

Toast

Lynne Tryeryar

Bob & Mary Jane Wiethe

MUSIC

Eton Road Band

Thank you to: Committee Chair Sue DiMaggio, the UMD Hope-Believe Recovery team, and the UMD staff & family of volunteers! We look forward to Empty Bowls '11.

Catholic Daughters of the Americas Hold “Souper Bowl” Benefit for the Community Café

FOR THE PAST 15 years, a loyal and dedicated group of ladies has come together to collect donations for those in need in the Durham community, and this year was no exception. On Super Bowl weekend, the Catholic Daughters of the Americas, Court Durham #1576, held their very own “Souper Bowl of Caring.” These women braved the cold and snow outside the New Hope Commons Wal-Mart store to collect over \$2,500 in donations for UMD’s Community Café.

The “Souper Bowl of Caring” is a national movement of congregations, schools, community organizations, and compassionate individuals caring for others. It equips and mobilizes groups to impact their communities positively by collecting money or food on or near Super Bowl weekend. One hundred percent of the collections are donated directly to the charity of each group’s choice.

The Catholic Daughters of the Americas is one of the oldest and



Brenda Spizzo (left), Regent of the Durham Court of the Catholic Daughters of the Americas, and Sheila Storey (right), Regent of the NC State Court, present donation to Patrice Nelson, Executive Director (center)

largest organizations of Catholic women in the Americas. They donate to charities, administer scholarship programs, and strive “to be helping hands where there is pain, poverty, sorrow or sickness.” The Catholic Daughters of the Americas’ motto is “Unity and Charity.” They strive to

embrace the principal of faith through love in the promotion of justice, equality, and the advancement of human rights and dignity for all.

The Catholic Daughters of the Americas was formed over 100 years ago and today has 95,000 members in more than 1,400 courts (local chapters) in 45 states and in Puerto Rico, Mexico, the Dominican Republic, Guam, and the Virgin Islands.

Court Durham, #1576, was instituted in October 1951. It has a membership of 64 ladies from Durham, Raleigh, Chapel Hill, and the surrounding areas. For more information, see their website at www.catholicdaughters.org.

We sincerely thank Brenda Spizzo, Regent of the Durham Court, and Sheila Storey, Regent of the North Carolina State Court, for spearheading this event, and the entire court for their “SOUPER” efforts in support of our mission.

CROP Walk: UMD Shares the Journey to End Poverty and Hunger

THE 36TH ANNUAL DURHAM CROP Hunger Walk was held on March 21 at Duke Chapel. CROP stands for Communities Responding to Overcome Poverty. Nearly 2,000 CROP Hunger Walks are held annually throughout the country, and 2 million walkers, volunteers, and sponsors put their hearts and soles in motion to help raise money to end hunger and poverty around the world and in our own backyards. CROP Walk funds help UMD provide food assistance from the Community Café and Food Pantry.

It was a fun-filled day with NBC-17 meteorologist Bill Reh as emcee and Mayor Pro-Tem Cora Cole-McFadden as guest speaker. The Durham Community



A Group from the UMD Team of 40 Walkers Assemble at the Finish Line at the 36th Annual Durham CROP Hunger Walk

Concert Band provided music, and the crowd warmed up with personal trainers Move It Be Fit. The Durham Bulls’ mascot, Wool E. Bull made a special guest appearance, and the Durham Divas and Dude Senior Cheerleaders cheered on walkers.

A UMD team of 40 shelter residents, board members, and staff participated in the 4.8-mile walk. Why walk? People in developing countries typically walk as much as 10 kilometers per day to obtain food, water, and fuel and to take their goods to market. We walk to identify with their struggle for existence.

We especially thank current and former UMD program participants, Team Leader Raymond Garner, and fellow recruiters Ferlina Carrington and Lamont Jordan for organizing our team. We were honored to walk together and Share the Journey to raise awareness of hunger and poverty worldwide.

TEAMING UP FOR UMD

Community Partners Go Above and Beyond



It takes generous donations of time, talents, and treasures from the entire community to provide UMD's essential services. We are grateful for the many individuals, local businesses, schools, and community groups that have come together as a team to make a difference throughout our organization and in the lives of many who come here.

We are honored to share these outstanding examples of teamwork:

Thanks to the generous attorneys of **Twiggs, Beskind, Strickland & Rabenau, P.A.**, the Community Café has a new convection oven in the kitchen and new dining tables in the seating area!

In addition, **McKinney Advertising's "Seats of Honor"** campaign not only generated enough funds to replace old and worn-out chairs with new ones to match the new tables, but also enough funds to purchase new coffee mugs featuring the UMD logo.

The new mugs, along with new dining trays funded by **The Law Offices of James Scott Farrin** will drastically reduce our use of Styrofoam, a change that is beneficial to both the earth and our budget.

To top it off, **MindWorks Multimedia** arranged for new light bulbs to be installed.

Over in the shelter, the **Sheltering Home of King's Daughters** took on the project of replacing one of the clothes dryers that was in continuous repair.

In a special day of service on Dr. Martin Luther King, Jr. Day, UMD staff, guests, and program participants partnered with **Americorps and Alpha Kappa Alpha Sorority** to refurbish and renew the men's shower rooms and bathrooms and deep clean the womens' and families' areas of the shelter.

In the ministries center building, Samuel Quaile and **Gutter Solutions** recently installed much-needed gutters. In addition, a team of volunteers from ERUUF, along with UMD staff, Dennis Shy, and team member Gerald Ford, completely renovated guest bathrooms.

All of these improvements will go a long way towards making the campus a brighter, more inviting, and welcoming space for all. Thank you!

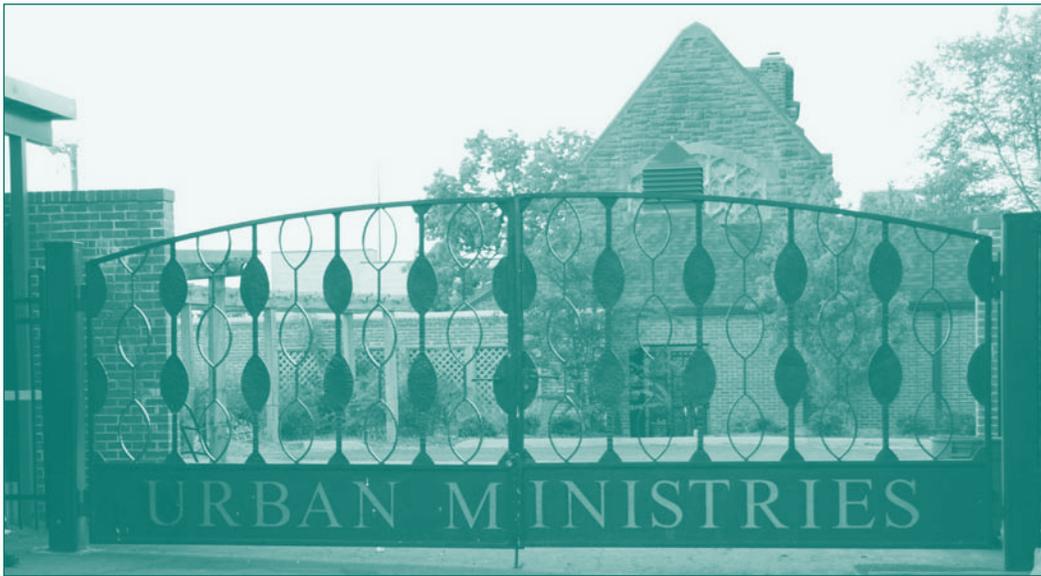
We also extend our thanks to the following community partners for their special efforts in support of UMD:

The Forest at Duke
Research Triangle Institute
Duke Durham Hunger Alliance
Strings Attached Productions, St. Philip's Church

Thanks for Sharing the Journey and for being a part of the UMD team!

Sharing the Journey

Journey [jur-nee]: passage or progress from one stage to another



PEOPLE COME TO Urban Ministries of Durham for a variety of reasons, whether in service or in need. We welcome approximately 7,600 people each year who come seeking food, shelter, clothing, and supportive services. We also welcome over 4,000 volunteers, over 60 communities of faith, groups from every local college and university, many K–12 schools, and civic groups and businesses, both large and small. We have 26 staff members, about half of whom are full-time. Together, we share in a variety of tasks to move each other and the organization forward, so in January 2010 we adopted the theme: Share the Journey.

We are all at different stages in our journey, but our paths cross at UMD. Every person who has graced the halls here has shared a part of the journey and is forevermore a part of our strong and diverse fabric. Like a patchwork quilt, each thread is woven together to form something whole and complete.

Here are just a few examples of Sharing the Journey:

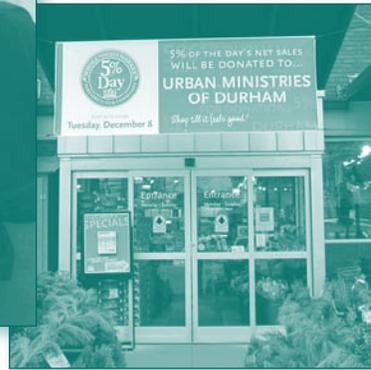
Lola Johnson, UMD staff

“My life had become a complete mess in 2005. I was in an abusive marriage and using alcohol and drugs heavily. This destructive path led me to UMD, where I received a safe place to stay and a recovery program to help me. I’m now five years free from alcohol, drugs, and abuse. It all began at UMD. I live a happy life today, and I’ve been employed at UMD for two years now. I thank God every day for this place.”

Whole Foods Market

Have you ever wondered what happens to those delicious breads, pies, and cakes at Whole Foods after the store closes at night? Several times a month, UMD receives generous donations of baked goods from Whole Foods, but our partnership goes deeper. During December 2009, Whole Foods named UMD as its charity of the month. UMD posters were hung on the community bulletin board, and a huge banner

hung across the front of the store. Collection boxes at each register invited shoppers to support UMD during the holidays. Whole Foods even held a 5% Day to benefit UMD, and the market is a loyal provider of soup for UMD’s annual Empty Bowls event. We are fortunate to have such a dedicated community partner in Whole Foods.



The shelter gets a “spruce-up” during MLK Day of Service

Ann, Volunteer

On the second Saturday morning of the new year, Ann was cutting and lining up donated cakes for the 150–200 guests expected for the mid-day meal in UMD’s Community Café. She comes to volunteer regularly, because there was once a time when she was a victim of domestic violence and she needed help. She is grateful to be in a position now to help others.

Alpha Kappa Alpha Sorority

Those of you who’ve visited the UMD Café lately will have noticed the bright pink and green flower arrangements on the dining tables. On Martin Luther King, Jr. Day, members of the Alpha Kappa Alpha sorority set up table centerpieces and donated toiletries for the women in the Community Shelter. But they didn’t stop there. Armed with scrub buckets, rags, and cleaning spray, they joined the women staying in the shelter in a special cleaning of the shelter areas reserved for women and families. By the end of the day, the sweet smells and the flowers on the dining tables showed that some dedicated friends had visited.

Eno River Unitarian Universalist Fellowship (ERUUF)

When asked his favorite part of volunteering at UMD, Win Poor hesitates and considers the question further. He, like

many others from ERUUF, is a familiar face in UMD’s Food Pantry and Clothing Closet. “Being here to make things happen,” Win finally says. “Things just happen. All we need to do is show up.”

On any Monday, Wednesday, or Thursday, you can find the ERUUF team serving with a grace and strength that inspires us all. These volunteers get a unique experience, working directly with the families in Food Pantry and Clothing Closet. ERUUF’s involvement does not end there; fellowship members are also always looking for ways to improve the lives of those who come to UMD.

Just recently, Bo Glenn, another long-time supporter and volunteer from ERUUF, spearheaded the collection of funds to completely renovate guest restrooms in the ministry’s center building, a project that desperately needed to be done. And while something as basic as bathrooms is often taken for granted, the new facilities go a long way to upholding our clients’ personal dignity.

ERUUF volunteers serve with more than a conscience. They have a true compassion for humanity, and they share in the triumphs of the families in need, and in mourning their losses. At the end of the day, the floor in the Food Pantry is often littered with remnants of Oreo cookies (or galletas,

Together, we share in a variety of tasks to move each other and the organization forward, so in January 2010 we adopted the theme: *Share the Journey.*

a favorite of both the families and the volunteers), but spirits are well above ground level when the folks from ERUUF are around.

Tonya Milburn, intern

Each school year UMD benefits from the dedicated service of interns from local schools of social work. This year, Tonya, a senior at Shaw University, was one of those interns. While she was officially assigned to assist with the Recovery Program, Tonya’s many skills and giving spirit have led her to be called upon to serve in a wide variety of ways. She can teach Recovery classes, field questions at the front desk, prepare a client intake, assist a guest in finding job placement services, resolve disputes, comfort a victim of abuse, hold a conversation with an elderly homeless man with mental health issues, and much more. Tonya is one of many excellent interns who have shared their college experiences with UMD. We hope she’s received as much from us as we’ve received from her.

We are sincerely grateful for all who come together to make UMD uniquely who we are and for inspiring us to journey forward!

Program Spotlight

The Journey Program: Providing Stability and Opportunity for Re-housing



URBAN MINISTRIES of Durham participates in Durham's Ten Year Plan to End Chronic Homelessness by 2017. Emergencies, evictions, family crises, and job losses will likely continue to cause some of our neighbors to become homeless for a short period of time. Successfully achieving the goals of the Ten Year Plan, however, involves ending long-term chronic homelessness, by effectively operating both a homelessness prevention system and a coordinated system of care to help the homeless become re-housed as quickly as possible.

Certainly, this is a huge challenge, but best practice models to accomplish these objectives have been put into place in other communities around the country and are showing positive trends. Working collaboratively with other nonprofits, public agencies, and community institutions that assist those who are homeless or at risk of homelessness, UMD is incorporating changes in its programs to support

an enhanced community-wide Homelessness Continuum of Care.

One such change began in January 2010, when UMD initiated its new Journey Program. UMD is the primary point of entry into the continuum of care. In addition to providing more homelessness prevention services, it is crucial that UMD help people in need make connections with other helping agencies and find housing quickly. The Journey Program is designed to accomplish these objectives by stabilizing those who become homeless, providing short-term emergency support, assisting with needs assessment, and providing case management. The case management process helps guests connect with other agencies that can work with them on achieving longer-term housing, employment, health care, and more.

The shelter now offers two types of services: Overnight Shelter and the Journey Program. On any given night, approximately half of those staying at the shelter are Overnight

guests, and the other half are in the Journey Program. Here is how these programs work:

Overnight Shelter: Emergency shelter is available for an average of 70 single adult men and women per night. Overnight beds are assigned each afternoon to those waiting in line at 4:00 pm. Guests have access to hygiene products and showers, the Clothing Closet, meals in the Café, and Bread for the Journey. Overnight stays are for one night only, and overnight guests may seek housing at the shelter up to 60 days per year. Information about community resources and services is available for overnight guests by request, and local service providers are frequently on-hand to answer questions. Formal case management services, however, are not provided, due to the transient nature of this population.

Journey Program: The Journey Program provides all of the services of the Overnight Program, plus a regular



UMD is the primary point of entry into the continuum of care. In addition to providing more homelessness prevention services, it is crucial that UMD be able to help people begin to move through the system by making connections and re-housing the homeless in as short a time as possible.

bed and locker. In addition, the program provides a structured approach to recovery or lifestyle changes, focused case management, and coordinated referrals to other agencies in Durham's Homelessness Continuum of Care Network. This program allows UMD to offer up to 400 shelter guests per year the increased stability and support needed to move forward with an organized plan for the future, while also insuring that some beds will always be available for any overnight guest in need of a safe place to sleep and a meal.

UMD is committed to collaborating with local partners to implement the Journey Program. Two key ways this occurs are through connections with Durham's area-wide System of Care and with the Re-Housing Program operated out of the UMD shelter in conjunction with Housing for New Hope. Through the System of Care, UMD can access a pool of resources from the entire community, which is particularly helpful for those in the program requiring a broader spectrum of care. Through this system, a case review can be coordinated with a host of area providers (such as physicians, lawyers, clergy, and other professionals) to work with a guest to identify a viable exit plan. The Re-Housing Program is funded with federal stimulus dollars and works to help shelter guests who are highly motivated obtain

a livable income, permanent housing, and supportive services after they leave the shelter.

The National Alliance to End Homelessness (NAEH) and others specializing in meeting the needs of homeless individuals emphasize that rapid intervention with case management, stabilization, and re-housing during the early months of homelessness is the most effective way to prevent families and individuals from falling into patterns of chronic

homelessness (*Opportunities for Systems Transformation and Sustainability*, April 2009, NAEH). UMD's new Journey Program utilizes this approach.

In the coming year, UMD will closely track the Journey Program and measure its outcomes. If necessary, we will make adjustments to insure that the program is accomplishing its desired objectives. Ultimately, the goal is to reduce homelessness in Durham and improve the quality of life of the entire community.

The Journey Program assists four key groups along the path to stability and re-housing:

- 1) Journey Family**—Up to nine homeless families can be assisted at a time, with a goal of providing assistance for approximately 60 families or 200 individuals per year.
- 2) Journey Recovery**—This portion of the Journey Program incorporates UMD's Hope/Believe Recovery Program and helps about 70 people a year move from addiction toward recovery, as well as independent living.
- 3) Journey Outreach**—Provides specialized care for about 55 persons a year with medical or mental health conditions that need to be addressed with a long-term plan. Extensive partnership with the Durham Center's mental health providers and the Lincoln Community Clinic is critical.
- 4) Journey Tech**—Assists about 75 homeless people per year whose primary concerns are underemployment and the lack of stability in daily living necessary to get back on track. Many of these people are newly homeless due to recent job loss or eviction. They are generally in school, working part-time in programs designed to enhance employability, or actively seeking employment.

For more information on the Journey Program, please contact UMD Program Director Peter Donlon at pdonlon@umdurham.org or (919) 682-0538, ext. 23.

Volunteer Spotlight: A Tradition of Sharing

By Faye Morin, Volunteer Coordinator

AS A CHILD growing up in New York City, I was aware of a small, blue and white, tin box with a slit on top that always sat on our kitchen counter. My parents were forever putting coins into the box, and they encouraged my brother and me to do the same. When the box became full and very heavy, it would disappear and another empty one would soon appear in its place. As I got older they explained to me that this was a tzedakah box—tzedakah being the Hebrew word for charity. My parents also explained to me that it was an integral part of our Jewish faith to help our neighbors who did not have as much as we had. How much or how little we had was not the issue—there were always people who had less and who needed our help, and it was incumbent upon us to give that help—both financially and through our good deeds.

So when I became the Volunteer Coordinator at UMD, it was no surprise to me to find that the Durham-Chapel Hill Jewish Federation supports Urban Ministries, not only financially through grants, but also by including us on the list of Mitzvah Day recipients. A “mitzvah” is a good deed, and on Christmas Day, the Durham-Chapel Hill Jewish Federation gets its members together to staff shelters, deliver meals, and volunteer in hospitals, as well as many other places they are needed. For the last four years, volunteers from the Federation have come to Urban Ministries on Christmas Day to help serve breakfast and lunch in the Community Café. Then, right after lunch, Federation parents and children deliver around 75 fleece blankets that the children made that morning for UMD guests. This has become a Christmas Day tradition that is looked forward to by both groups.



The good deeds do not end there. One young man, Joshua Deena, took this tradition one step further. Joshua and his family are members of Judea Reform Congregation, which (along with Beth El Synagogue) serves dinner in the Café every fourth Sunday of the month. At the party for his Bar Mitzvah, Joshua asked his friends to make some of those same fleece blankets that the Federation has been delivering for four years. So, on the Monday after his Bar Mitzvah, Joshua and his dad, Shawn, delivered about 30 six-foot blankets to UMD. They were distributed on Wednesday morning when Community Shelter residents visited the Clothing Closet. The blankets went fast, and not a single one was left on the shelf!

Speaking of the Clothing Closet, whenever I give a tour of UMD, I like to tell how much difference one person can make when I reach the Closet. I tell about another young man, Noah Mlyn, whose family belongs to Beth El Synagogue and who comes to help

How much or how little we had was not the issue—there were always people who had less and who needed our help, and it was incumbent upon us to give that help—both financially and through our good deeds.

serve on some Sunday evenings. Noah knew that he wanted his Bar Mitzvah project to involve UMD. He met with one of the UMD staff, who suggested that he help by collecting new undergarments and socks for the Clothing Closet, which are always in great demand. Noah took this project very seriously, and by the time he was finished, he had collected close to 800 pairs of brand-new undergarments and socks for the Closet. This is quite a feat for one 13-year-old young man!

So you see, it is a tradition that organizations like the Durham-Chapel Hill Jewish Federation, Judea Reform Congregation, and Beth El Synagogue give support both financially and indeed to agencies like Urban Ministries of Durham. It is truly an honor to be a part of these groups and the many others that come together to help those most in need. We are deeply grateful to them for their involvement and their support and for Sharing the Journey with us!

Be a part of the Journey: Visit, Call, Give to UMD Today

ONE OF THE best ways to learn about UMD is to tour our facility. You may also invite us to tell our story. We welcome opportunities to visit local groups, businesses, schools, and communities of faith to talk about the importance of our mission.

We also invite you to consider a financial gift to UMD today. Over 70% of our funding comes from individuals like you and private foundations. Your generous gift allows us to help those in need take the next step in the journey of rebuilding their lives.

There are many ways to give, and it is our hope that you will find a way that is most comfortable for you to share in the journey:

Financial Gifts • Stock Gifts • Planned Giving/Estates • Real Estate

Gifts in Kind—Food, clothing, supplies, equipment, professional services.

Alternative Gifts—In lieu of traditional gifts, giving to UMD in memory or honor of a friend, family member, or group demonstrates your care and compassion, not only for them, but also for others in our community. We will send a card to the designated recipient acknowledging your gift to Urban Ministries of Durham on their behalf. These are great for holidays, birthdays, anniversaries, and special celebrations such as graduations, engagements, or weddings—or even on the occasion of purchasing a new home or as a very special thank you.

Urban Ministries is a private 501(c)(3) organization as defined by the Internal Revenue Service; therefore your gift is tax-deductible.

To arrange a tour, schedule a speaker, or request more information on giving, please contact Deanna Kleiss at (919) 682-0538, ext. 35 or dkleiss@umdurham.org.

STAFF UPDATES

UMD WELCOMES NEW STAFF:

Gregg Lasseter, Business Manager—
January '10

Chancy Bryant, Shelter—March '10

Miriam Liles, Café & Shelter—
March '10

Jill Stemple, Shelter—March '10

Luis Colon, Shelter—April '10

Fontella Etumnu, Shelter—April '10

SERVICE AWARDS

We'd like to thank Lisa West for 10 years of dedicated service in the Community Shelter.

New Website!

Please be sure to visit our new and improved website: umdurham.org. Stay up-to-date on the latest UMD news and events, sign up for e-newsletters, and tell us what you think!

**Also: Become a Fan on Facebook/
Join UMD on Facebook Causes.**

Doing Good Just Got Better A Chance to Double Your Impact

2010 STEWARDS FUND CHALLENGE

URBAN MINISTRIES OF DURHAM has been awarded a challenge grant in the amount of \$25,000 from The Stewards Fund. Gifts made between February 1 and May 31, 2010 have the potential to be matched dollar-for-dollar up to \$25,000 by The Stewards Fund. If you are a first-time supporter or have not given to UMD in over a year, 100% of your gift will count toward our goal. If you are an existing supporter, consider a special increased gift from the previous year, and the incremental amount will count toward our goal.



Greg Rowland, Board Chair, stands ready to fill the soup pot with donations at Empty Bowls

In a time of increased need, NOW is the time to make your giving dollars go further to support our mission of providing food, clothing, shelter, and supportive services for our neighbors in Durham. Doing good NOW really is doing good BETTER. Are you up to the challenge? Please send your gift today in the enclosed, specially-marked

envelope. If you have already given, please know how important your gift is to us and how much we appreciate your support!

For further information, please contact Deanna Kleiss at dkleiss@umdurham.org or (919) 682-0538, ext. 35.



Urban Ministries of Durham
410 Liberty Street/PO Box 249
Durham, NC 27702-0249

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WHAT WE NEED MOST NOW

FOOD PANTRY, CLOTHING CLOSET, SHELTER

Nonperishable food items are desperately needed going into the summer months when children are home from school. Full list available on our website at umdurham.org.

- Boxed cereals
- Powdered milk
- Peanut butter & jelly
- Canned meats
(Treet, Spam, stews, tuna, salmon, etc.)

HYGIENE ITEMS

- Deodorant
- Toothbrushes and toothpaste
- Feminine hygiene products
- Towels and washcloths, new or used

CLOTHING FOR MEN AND WOMEN

- Short sleeve shirts
- Shorts
- Jeans and pants
- Socks
- Men's underwear—new or clean, gently used; large and extra large sizes
- Women's undergarments—all types; new, large, and extra large sizes

Please note: Thanks to so many generous donors during the holidays and at the beginning of this year, we do not need any winter clothing items at this time. We simply don't have anywhere to store them. We are also in great shape on children's clothing and men's and women's suits (career wear).

Drop-off times are Monday through Thursday, 9:00 am–1:00 pm, and Saturday, 9:00 am–3:00 pm. For more information, contact Food and Clothing Manager, Lee Nelson, at leenelson@umdurham.org or (919) 682-0538, ext. 26.

VOLUNTEERS

Community Kitchen volunteers are needed to fill some Monday and Friday breakfast and lunch shifts.

Community Shelter volunteers are needed for shelter front desk assistance on the weekends from 3:00 pm–9:00 pm.

For more information, please contact Faye Morin at fmorin@umdurham.org or (919) 682-0538, ext. 25.